



Sunrise Neighborhood Assistance Program

6890 E. Sunrise Dr., Suite 120-298
Tucson, AZ 85750
520-437-9556

Transportation Resources

SUNRISE NEIGHBORHOOD ASSISTANCE PROGRAM (SNAP)

6890 E. Sunrise Drive, Ste 120-298, Tucson, AZ 85750

Hours: M-F 8:30 am to 5:00 pm

SNAP line: 520-437-9556

Email: info@sunrisesnap.org

Website: www.snapsunrise.org

Sunrise Neighborhood Assistance Program (SNAP) is a nonprofit organization serving the community bordered by Craycroft, Sunrise, Kolb and River. SNAP can provide free transportation for residents within our service area through the generosity of our corps of volunteer drivers. Minimum 48 hours' notice required. Limited to a 10-mile, one-way ride from resident's home. Call SNAP line to request a ride.

If a SNAP volunteer is not available to provide transportation, the following list of alternative transportation resources has been compiled to assist you. Some require advance eligibility determination or registration.

ARIZONA SENIOR TRANSPORT

6450 E. Golf Links Road, Ste. 2097, Tucson, AZ 85730

Hours: M - F 8:00 am - 7:00 pm.

Phone: 520-573-6221

Call to arrange for weekend transport

Any transportation needs. **Passenger must be ambulatory, minimal assistance provided.** No wheelchairs but will take passengers with walkers or canes. Minimum 48 hours' notice for transport. Serves all ages.

This agency is AHCCCS (Arizona Health Care Cost Containment System/Medical Assistance) certified – transportation to appointments that are covered through Medical Assistance may be free. Call to arrange.

Cost: Per mile, including driving to pick up and back from drop off. Ask for round-trip rates.

ENVOY AMERICA

Hours: 24/7

Website: www.envoyamerica.com/request-a-ride

888-375-5558 or online reservations accepted

Reservation can be made up to a year in advance

Round-trip transportation to church, shopping, medical appointments, and any local destination. They will help with shopping and wait at medical appointments. They come into the home to assist with pickup and drop off. Provide multiple stops per ride. Passenger must be able to walk or bear weight if in a wheelchair. Advance notice: 24 hours

Cost: Hourly fee with Driver Companion **OR** flat rate as a one-way drop off or pick up.

Flat Rates quoted: 0-24 miles: \$39; 25-34 miles: \$58.50; 35-44: \$78.

Over 44 miles needs management approval.

INTERFAITH COMMUNITY SERVICES (ICS)

2820 W Ina Road, Tucson, AZ 85741

Hours: M-F 9:00 am - 4:00 pm

520-297-6049 | 520297-6049

Email: info@icstucson.org

Website: www.icstucson.org

ICS volunteer drivers will provide transportation as drivers are available. **Registration with ICS is required before requesting rides.** Registration begins with a telephone interview and is followed by an in-home visit. Wheelchairs may be accommodated depending on available vehicles. ICS CARE-A-VAN group shopping trips and food box delivery may also be available.

Cost: Free

TOTALRIDE.COM (app or online only)

Formerly Green Cab, an Arizona based company

* Available through the smartphone app or book online

Hours: 24/7

Website: www.totalride.com

On demand rides for **all transportation needs including non-emergency medical transportation** through a trained independent driver network. Select “Ride” (for ambulatory), “Ride Van” (for more passengers), or “Ride Assist” (for wheelchair-accessible).

Cost: Pay with cash or credit card. Fixed metered rate per mile. Surcharge for “Ride Assist.”

* See instructions at the end of this list to download the application.

SUN SHUTTLE DIAL-A-RIDE (FORMERLY HANDICAR)

81 E. Broadway Blvd., Ste. 401, Tucson, AZ 85701

Hours: M-F 6:00 am - 6:00 pm

Saturday 9:00 am - 3:00 pm

520-792-9222 | TDD 520-628-1565

[Dial-a-Ride Information](#)

Website: www.untran.com/sunshuttle/index.htm

Sun Shuttle Dial-a-Ride provides door-to-door paratransit service to persons with disabilities living outside the Tucson city limits or City of Tucson residents needing to reach destinations outside the city limits.

Sun Shuttle Dial-a-Ride is provided by Total Transit, a private company holding the service contract since May 2014. Under the name Discount Cab, Total Transit operates a fleet of taxi cabs and modified vans, which are fully equipped to load and unload wheelchair passengers of all ages and abilities. Drivers can assist loading, unloading. Driver does not go inside homes, offices or other buildings. Available to persons with disabilities who are certified as ADA-paratransit eligible by the ADA Paratransit Eligibility Office.

To qualify for ADA paratransit eligibility an individual must have a disability that prevents them from riding the fixed route bus system (Sun Tran). Contact City of Tucson's ADA Paratransit Eligibility Office at (520) 791-5883.

All trips require a reservation 1-7 days in advance. Trip cancellations must be made by 4:00 pm the day before a scheduled trip. Monday trips must be cancelled on Friday prior.

Cost: Flat rate fares. Economy fares and 30 day passes available. Low income fares available to those with SunGo ID card.

AMERICAN PONY EXPRESS

1101 W Prince Road 85705

Tucson, AZ 85705

Hours: 24/7

Phone: 520-888-2996

Email: Dispatch@amponyexpress.com

Website: www.amponyexpress.com

Non-emergency, medically necessary, wheelchair, and ambulatory transportation services within Tucson metro area. Also will do non-medical transportation.

Advance Notice: 24-hour requested

Cost: Call to set up self-pay **or** call your insurance to see if you are covered.

Rates: \$1.90/mile; metered non-wheelchair. Rates may differ for wheelchair passengers.

ARIZONA MEDICAL TRANSIT (AMT)

P.O. Box 27587 Tucson, AZ 85726

520-792-0944

Hours: 24/7 dispatch. Operations 6 – midnight

Email: bertie@amtransit.com

Website: www.amtransit.com

Arizona Medical Transit provides door-to-door service for wheelchair, ambulatory, hospice, and stretcher transports, as well as oxygen delivery. Allows one escort but needs specifics of transport when making arrangements. Serves all of Tucson (Pima County). At least 24 hours' notice needed. Payment accepted by dispatcher over phone. Self-pay. Accepts credit cards and checks.

B AND B TRANSPORTATION

Marita and Bill

1645 W Valencia Road, Ste 109-402, Tucson, AZ 85746

Hours: 24/7 for emergencies

Phone: 520-883-0384

Website: www.bnbtransportation.com

Services to the elderly, disabled, and patients with physical illness. Will transport anywhere in Tucson. Accessible Vans. Stretcher transport available. Also will transport for social engagements and airport. On call, one-on-one service. Locally owned and operated.

Cost: Flat rate (no mileage): Ambulatory: \$35, Wheelchair: \$45, Stretcher up to 300 lbs.: \$85

MEDSTAR MEDICAL TRANSPORT

(Formerly Medical Transport Company)

3865 N Business Center Drive, Ste 109, Tucson, AZ 85705

Hours: 24/7

Phone: 520-999-8900

Ambulatory, wheelchair, stretcher, and bariatric transportation is available. ***Also does long-distance transportation throughout the U.S.*** Uses car or van, whatever is appropriate. Caregiver may accompany, but they provide “bed-to-bed” service if requested.

Cost: Call or request quote online. Insurance may be accepted.

VEYO

610 S Park Avenue, Tucson, AZ 85719

Services available only through health plans who partner with Veyo. Veyo has no “consumer-facing” option. To learn if you can use this service, contact your health insurance. If you are able to use this service, your healthcare provider will give you a number to call. Rides are provided by Independent Driver-providers (like Uber or Lyft). There is no age requirement for eligible riders who can get transportation for dialysis, pharmacy medication, behavioral health appointments, doctor visits.

CATALINA TRANSPORTATION SERVICES, INC.

180 W Magee Road, Tucson, AZ

Hours: 24/7 Arizona dispatch

Phone: 520-624-5466

Email: reservations@catalinatucson.com

Website: www.catalinatransportation.com

Limousine/Uniformed Chauffeurs - Can accommodate service animals and walkers; wheelchairs ARE ok, but drivers cannot assist. **Not ADA compliant**. Limited assistance. Prefer 24 hours' notice. Serves greater Tucson and Phoenix. All airports; will greet inside. Tracks flights. Primarily a corporate transportation service

Cost: 2 hours of service minimum, at an hourly rate of \$65.

GO GO GRANDPARENT

Hours: 24/7 service and operators

Phone: 1 855-464-6872 or 1 855-GOGO-USA

Website: gogograndparent.com

GoGoGrandparent allows older adults to utilize on-demand transportation companies like Lyft while keeping family and loved ones notified. Service utilizes third-party driver like Lyft or Uber, but advantage is that passenger can call and have the ride arranged. No smart phone application (app) needed to use. Use a landline or flip phone like a smartphone to order rides. No sign-up fees, set up automatic rides for fixed medical appointments. Call or go online to sign up (simple questions, no assessment needed).

Cost: Payment for the ride is by credit card only, while tips may only be paid in cash. They charge a small concierge fee per minute from the start of the ride plus the vendor's fare. Some vendors may charge a surge price during high-demand times.

LYFT

Hours: 24/7

Website: www.lyft.com/rider

Lyft is a public transportation company. Their services can only be accessed through the Lyft smartphone application. Instructions for downloading the app are included at the end of this list.

Cost: Metered fares with "surge pricing" at busy times.

*See instructions at the end of this list to download the app.

UBER

Hours: 24/7

Website: www.uber.com

Uber is a public transportation company. Their services can only be accessed through the Uber smart phone app or online. Instructions for downloading the app are included at the end of this list.

Cost: Metered fares with "surge pricing" at busy times.

VIP TAXI

Hours: 24/7

Phone: 520-300-3000

Text to: book a ride

Website: www.Viptaxi.com

Local, family owned and operated. Call to register and obtain a pre-paid cab card for regularly scheduled service; discounts for frequent riders. Call, text, or use the app to book rides.

Cost: Metered fares, no surge pricing

*See instructions at the end of this list to download the app

SCOTTY'S

Phone: 520-271-2110

Email: scotty@scottycar.com

Website: www.scottycar.com

Rates: call for a quote

Scott Peterson is a resident of Sunrise Presidio. His primary business is giving rides to the airport and homewatch service, but he can provide rides to doctor visits, appointments or errands when available.

EXCEL TRANSPORTATION

Mark Redcay

Phone: 520-909-4800

Rates: Call for quote for other than airport

Mark Redcay resides in the Sunrise service area. Gives rides to airport (\$45), medical appointments, restaurants. Can take wheelchairs and walkers if they collapse. Rates are taxi rates.

AMERICAN CANCER SOCIETY'S ROAD TO RECOVERY

Non-Emergency Medical Transportation for Cancer Patients

2015 W. River Road, Ste. 245, Tucson, AZ 85704

Hours: M-F 8:30 am - 5:00 pm

Phone: 1-800-227-2345 helpline available 24/7

Phone: 1-800-222-8607 or

Live chat: www.cancer.org

Website: www.cancer.org

Road to Recovery provides cancer patients with ground transportation to and from non-emergency cancer-related medical appointments. Rider must be ambulatory or semi-independent. Caregiver may need to accompany a person who is not ambulatory. Rides are dependent on volunteer driver availability.

Minimum 3 business days' notice required. Rides may also be arranged with local organization that has partnered with American Cancer Society to provide transportation. No application required.

VETERANS TRANSPORTATION SERVICE (VTS)

Southern Arizona Veterans Administration (VA) Health Care System

3601 South 6th Avenue, Tucson, AZ 85723

Hours: M-F 8:00 am – 4:30 pm

Phone: 520-629-4626 Call to verify eligibility. See requirements below.

Website: www.va.gov/HEALTHBENEFITS/vtp/

Provides transportation for Veterans in a multi-passenger van to appointments at the VA Medical Center in Tucson (or other “authorized” medical appointments). Can assist travelers in getting into the vehicle and help with wheelchairs.

Must meet at least 1 of 3 eligibility requirements:

- 30% or more service-connected disability
- Yearly income of \$13,535 or less with no dependents, or \$17,724 with 1 dependent
- VA Pension (not military pension)

DISABLED AMERICAN VETERANS TRANSPORT NETWORK FOR VETERANS

Southern Arizona Veterans Administration (VA) Health Care System

3601 S. 6th Avenue, Bldg. 3, Tucson, AZ 85723

Hours: M-F 7:30 am - 12:30 pm

Phone: 520-792-1450 x 6565

Website: www.dav.org

Non-emergency medical transportation to the VA Medical Center for Veterans who **do not** qualify for Veterans Transportation Service (see above). Volunteers provide transportation. Veteran must be able to walk, volunteers not permitted to assist passengers. 8am-11am, must be ready to go home by noon.

***Addendum**

How to Download an App on iPhone

1. From your home screen open the App Store
2. Tap Search to use a keyword to find an app.
3. Tap on the app to view the app's product page.
4. Tap Get to download the app.

How to Download an App on Android Smartphones

1. Open the Google Play Store. You can also go to play.google.com on your device.
2. Search for the app.
3. Select an item.
4. Tap Install to download the app.