

U.S. POSTAL SERVICE DOOR DELIVERY

Cluster mailboxes in some Sunrise communities are not easily accessible to residents whose health or mobility is compromised. There are times when residents are unable to drive or walk to a mailbox to retrieve regular deliveries.

The US Postal Service has a Door Delivery program for residents with “hardship” or “medical problems” who cannot retrieve their mail from a cluster or curbside mailbox. “Hardship” or “medical problems” is defined by the USPS as an illness or handicap which would present a physical challenge for an individual to retrieve mail from a cluster or curbside mailbox. Once a resident has been approved for this service, they will need to provide a mailbox at their door where the carrier can deliver their mail.

Residents may request “Door Delivery” by taking the following steps:

1. Write a letter requesting this change to the Postmaster at the Grant Road Station and attach a statement from a Doctor. Your letter should include name, address, birth date of the resident and the specific location of the mounted mailbox that you have designated for “Door Delivery” (e.g. on wall to left of front door).
2. The doctor's statement should state that you are unable to collect your mail from a curb or centralized mailbox due to your physical restrictions.
3. Final determination on whether door delivery will be granted will be made by the Post Office. Any approval will be temporary.

Request letters should be addressed to:

POSTMASTER, UNITED STATES POSTAL SERVICE, GRANT ROAD STATION
6460 E GRANT RD
TUCSON, AZ 85715